

About Us

Jewellery That Works, Wrap Trap and Spec Trap are trademarks of Janna Hodgson. We are completely dedicated to your total satisfaction. If you have any suggestions or comments please email us using the link on the contact page. Our contact details:

Janna Hodgson
36 High Street
Balsham, Cambridge
CB21 4DJ

Telephone: 01223 895895 Fax: 01223 895891

email: info@jewellerythatworks.com

Making A Purchase. Making a purchase could not be easier. Just browse our store, and add any items that you wish to buy into the shopping basket. After you have finished your selection, click on ' View Basket' and you will be asked for a few details that we need to be able to complete the order.

We accept Visa and Mastercard via PayPal's secure server (you do not have to be a PayPal member to use your card!). You can also telephone your order and pay by cheque or postal order (made payable to Janna Hodgson) and your order will be dispatched within 28 days. Please put a copy of your order and delivery address in with your cheque.

When confirmation of order is received, this is to indicate that we have received your order. It does not indicate that a contract exists between us. We will indicate acceptance of your order, and hence a contract between us, when we send you an invoice. We have included this term to protect us in the case that a mistake has been made in pricing, we have inadvertently under-priced goods, or we are no longer able to supply a particular product for some reason. In the case of a change of price, we will always contact you first to ensure that the price is acceptable.

Shipping And Handling. All orders to the UK only will incur a post and packing charge of £3.95. For deliveries outside the standard UK postal zones, please contact us by email before placing your order. This applies to all areas away from the British mainland. Scottish Islands, Isle of Man, Channel Islands, Republic of Ireland and overseas orders will be sent the most effective way for which you will be charged extra.

Delivery Schedule We will normally send your order to you within 28 working days . International orders may take longer to arrive.

Back Orders If your item is not in stock, we will make it for you but this may take longer. You will always be emailed with the option to cancel your order if you would rather not wait.

Returns. If you receive goods that you did not order then we will ensure that the correct items are sent at no extra cost and we will cover the cost of returning those items you have received. Please contact us if this is the case. Unfortunately, for reasons of hygiene, we will not replace or refund earrings unless they are faulty.

Tax Charges VAT is included in the price

Credit Card Security. All card information is made via the secure servers of PayPal - we never see this information we only see your address and the items you have ordered.

Reaching Us If you need to reach us, please email us using the link on the contact page, alternatively, you can call on 01223 895895

Privacy Policy Janna Hodgson does not disclose buyers' information to third parties other than when order details are processed as part of the order fulfilment. In this case, the third party will not disclose any of the details to any other third party.

Cookies are used on this shopping site to keep track of the contents of your shopping cart, to store delivery addresses if the address book is used and to store your details if you select the 'Remember Me' Option. They are also used after you have logged on as part of that process. You can turn off cookies within your browser by going to 'Tools | Internet Options | Privacy' and selecting to block cookies. If you turn off cookies, you will be unable to place orders or benefit from the other features that use cookies. Data collected by this site is used to:

- a. Take and fulfill customer orders
- b. Administer and enhance the site and service
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